## Making DAMN Good Decisions!



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How to Make the Right Decisions

Making the Right Choices,<br>That Increase Our Chances,<br>To Get the Results We Cherish,<br>In a World of Change

## What is a decision?

- A decision is something that we control. Uncertainties are events, outcomes, and consequences that we do not control.
- A decision clarifies a defensible basis for what we can do, in the face of what we know, according to what we want.
- A decision is a commitment to a course of action that requires an irrevocable allocation of resources -money, time, people, and technology.



## Who would like to invest in this venture?



Would you like to face this uncertainty instead?


## Does it matter if the thumbtack is biased?



## Fair Thumbtack

Bias
Direction You Call


## What is your value of this new opportunity?



## Would you like to invest in another venture?



What is your value if winnings are paid off?


## Would you like a venture capital partner?



How about a 50-50 partner?


## Or, can you find an ideal joint venture partner?



Let's look at probability distributions for your partnering options.


## Would you like to buy insurance?



## Or, would you like to diversify?



Thumbtac
Call
incorrectly


Die Roll
Decision

Die Roll Uncertainty



## Or, do you want the risk aversion package?



## Thumbtack Uncertainty

Call
incorrectly

Die Roll Decision

Die Roll Uncertainty


Let's look at probability distributions for your risk reduction options.


## What lessons can we learn

 from this demonstration?- Decision
- Uncertainty
- Probability
- Result

- Sunk cost
- Partnering
- Insurance
- Diversification
- Risk

- Reward


## Readings, References, and Resources

## Decision Analysis - Academic

Theory of Games and Economic Behavior by Oskar Morgenstern and John Von Neumann (Princeton University Press, reprint edition: 1980)

- Making Hard Decisions: An Introduction to Decision Analysis by Robert T. Clemen (Duxbury Press, $2^{\text {nd }}$ edition: 1997)
- Choices, Values, and Frames edited by Daniel Kahneman and Amos Tversky (Cambridge University Press: 2000)
- Judgment and Decision Making: An Interdisciplinary Reader edited by Terry Connolly, Hal R. Arkes, and Kenneth R. Hammond (Cambridge University Press, $2^{\text {nd }}$ edition: 1999)
- Decisions with Multiple Objectives: Preferences and Value Trade-Offs by Ralph L. Keeney and Howard Raiffa (Cambridge University Press, new edition: 1993)


## Decision Analysis - Practical

- Games and Decisions by R. Duncan Luce and Howard Raiffa (Dover Publications: 1989)
- Harvard Business Review on Decision Making by Peter Ferdinand Drucker, John Hammond, Ralph Keeney, Howard Raiffa, and Alden M. Hayashi (Harvard Business School Press: 2001)
- The Smart Organization: Creating Value Through Strategic R\&D by David Matheson and James E. Matheson (Harvard Business School Press: 1998)
- Business Portfolio Management: Valuation, Risk Assessment, and EVA Strategies by Michael S. Allen (Wiley:1999)
- Introduction to Decision Analysis by David C. Skinner (Probabilistic, 2 ${ }^{\text {nd }}$ edition: 1999)
- Value-Focused Thinking: A Path to Creative Decisionmaking by Ralph L. Keeney (Harvard University Press, reprint edition: 1996)
Strategic Decision Making: Multiobjective Decision Analysis with Spreadsheets by Craig W. Kirkwood (Duxbury Press, $1^{\text {st }}$ edition: 1996)


## Readings, References, and Resources

## Decision Analysis - Popular

- Decision Analysis by Howard Raiffa (McGraw-Hill College: 1997)
- Decision Traps: The Ten Barriers to Decision Making and How to Overcome Them by J. Edward Russo and Paul H. Schoemaker (Fireside, reprint edition: 1990
- Smart Choices: A Practical Guide to Better Decisions by John S. Hammond, Ralph L. Keeney, and Howard Raiffa (Broadway Books: 1998)
- Winning Decisions: Getting It Right the First Time by J. Edward Russo and Paul J. H. Schoemaker (Currency, ${ }^{\text {st }}$ edition: 2001)

Organizational Behavior - Academic, Practical, and Popular

- Administrative Behavior by Herbert A. Simon (Free Press, $4^{\text {th }}$ edition: 1997)
- A Behavioral Theory of the Firm by Richard M. Cyert and James G, March (Blackwell Publishing, $2^{\text {nd }}$ edition: 1992)
- Organizations by James G. March and Herbert A. Simon (Blackwell Publishers, $2^{\text {nd }}$ edition: 1993)
- Decision Making by Irving L. Janis and Leon Mann (Free Press, reissue edition: 1979)
- Primer on Decision Making: How Decisions Happen by James G. March (Free Press: 1994)
- The Fifth Discipline and The Fifth Discipline Fieldbook by Peter M. Senge (Currency, $1^{\text {st }}$ edition: 1994)
- Organizational Learning II: Theory, Method, and Practice by Chris Argyris (Prentice Hall, $2^{\text {nd }}$ edition: 1995)
- The Visual Display of Quantitative Information by Edwrad R. Tufte (Graphics Press, $2^{\text {nd }}$ edition: 2001)
- Reasons and Rationalizations: The Limits of Organizational Knowledge by Chris Argyris (Oxford University Press, USA, new edition: 2006)


## 128 Movies with Decision-Making Themes

12 Angry Men
The Abyss
Advise and Consent
The African Queen
Air Force One
Alexander
All the President's Men
Anatomy of a Murder
Apocalypse Now Redux
Apollo 13
Barbarians at the Gate
Bedazzled
The Bedford Incident
Ben-Hur
The Betsy
Black Hawk Down
Bloody Sunday
Boiler Room
The Bonfire of the Vanities
Braveheart
The Bridge on the River Kwai
Brubaker
Butch Cassidy and the Sundance Kid
Cabaret
The Caine Mutiny
Casablanca
Catch 22
The Charge of the Light Brigade
Chinatown
Citizen Kane
Cold Mountain
The Constant Gardener
The Crucible
Dances with Wolves
Das Boot
Dead Poets Society
Double Indemnity
Dr. Strangelove
Doctor Zhivago
Eight Men Out
Elizabeth
Empire of the Sun
The Enemy Below
Erin Brokovich
Europa Europa
Evita
Executive Decision
Fail Safe
Fat Man and Little Boy
The Firm
Gallipoli
Gandhi
The Ghost and the Darkness
Giant
Glengarry Glen Ross
Godfather Trilogy
Gone with the Wind
Good Night, and Good luck
The Graduate
Hamlet
Henry $V$
Hotel Rwanda
House of Games
The Hudsucker Proxy

Inherit the Winc
The Insider
It's a Wonderful Life
Judgment at Nuremberg
Lawrence of Arabia
Les Miserables
The Lion in Winter
The Longest Day
The Lord of the Flies
A Man for All Seasons
Man on the Train
The Manchurian Candidate
McCabe and Mrs. Miller
The Mosquito Coast
Mr. Smith Goes to Washington
Mutiny on the Bounty
The Negotiator
Network
Nine to Five
Norma Rae
Of Mice and Men
On the Waterfront
Othello
Out of Africa
The Ox-Bow Incident
A Passage to India
The Paths of Glory
Patton
The Perfect Storm
A Place in the Sun
The Quiet Man
The Right Stuff

Romeo and Juliet
Run Silent, Run Deep
Sahara (1943)
Saving Private Ryan
Schindler's List
Seven Days in May
Seven Samurai
Shackleton
The Shawshank Redemption
Silkwood
Six Degrees of Separation
Sleuth
Sophie's Choice
Spartacus
Stalingrad
Stand By Me
Strangers on a Train
A Streetcar Named Desire
Thirteen Days
This Boy's Life
Titanic
To Kill a Mockingbird
Touch of Evil
The Treasure of the Sierra Madre
The Treasure of the Sierra Maure
Tucker: A Man and His Dreams
Tucker: A Man and His
Twelve O'Clock High
Twelve O Clocial
Unforgiven
The Usual Suspects
Wall Street
Witness for the Prosecution
The Wizard of Oz
Zorba the Greek

